

Taking Care of Those Who Took Care of Us

It is all too true that making ends meet can be a problem and a worry for those who have given so much of themselves and who should be enjoying their retirement. So many seniors are still giving through mentoring, volunteering and sharing their joy of life. Now we can give back through our Low Income Senior Citizen Water Discount Program.



cleanwaterbaltimore
www.cleanwaterbaltimore.org

Baltimore City Department of Public Works
Bureau of Water and Wastewater
Abel Wolman Municipal Building
200 Holliday Street
Baltimore, Maryland 21202

Infrastructure Investments:
Ensures operational reliability of our water, wastewater and surface water systems.

Integrated Planning:
Considers our financial, social and environmental responsibility in context with our regulatory obligations.

Innovative Solutions:
Protects our public health and improves the water quality of our streams, rivers, harbor and the Chesapeake Bay.

For more information, call 311 or email publicworks@baltimorecity.gov.



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Customer Care BR 2/14



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Here

Need Help Paying Your Water Bill?



Customer Support and Services

cleanwaterbaltimore
www.cleanwaterbaltimore.org

Verification:

In order to prove eligibility, you will need to submit the following along with your application:

- 💧 **Proof of age** (copy of Maryland Driver's License, State identification card or birth certificate).
- 💧 **Proof of property ownership or lease agreement** showing that the tenant is responsible for water/ sewer charges.
- 💧 **Proof of all income** for the household such as current tax returns, 1099 statements, eligibility letters from Social Security, Social Services or the Veterans Administration.

Who Can Apply?

Homeowners and tenants (whose lease holds them responsible for paying the water bill), can apply each year for the discount if they meet the following criteria:

1. The applicant must be a City of Baltimore resident receiving a water/sewer bill directly from the City.
2. The principal resident must be age 65 or older.
3. The combined gross household income must be \$25,000 or less.
4. The applicant must certify that he/she is the property owner-of-record with the Maryland Department of Assessments and Taxation, or provide a lease showing his/her responsibility for paying water/sewer charges at that property.

What is the Discount?

Those who qualify receive a 39% discount on their water and sewer rates on each quarterly bill.

What About Stormwater?

If you receive the discount on your water bill, the discount will automatically apply to your stormwater fee.

How Can I Apply?

Eligible senior citizens may apply at any of the Senior Community Centers listed on this brochure or call 311 to obtain an application.

PLEASE NOTE: Only one water bill account per household is eligible to receive this discount.

Senior Centers in Baltimore City

Action in Maturity, Inc. (AIM)

9:00am-5:00pm
Elizabeth Brisco, Director
3900 Roland Avenue
Baltimore, MD 21211
Phone: 410-889-7915
Fax: 410-889-7921
Email: aim@actioninmaturity.org

Allen Senior Center

8:30am-3:30pm
Coryetha Arrington, Project Director
1404 S. Charles Street
Baltimore, MD 21230
Phone: 410-685-6224
Fax: 410-685-6225
Email: allencenter@verizon.net

John Booth Senior Center

8:30am-4:00pm
Rosalee Velenovsky, Site Manager
2291/2 S. Eaton Street
Baltimore, MD 21224
Phone: 410-396-9202
Fax: 410-675-0383
Email: rosalee.velenovsky@baltimorecity.gov

Forest Park Senior Center

9:00am-3:00pm
Rev. Daniel Worthy, Executive Director
4801 Liberty Heights Avenue
Baltimore, MD 21207
Phone: 410-466-2124
Fax: 410-466-2154
Email: forestparkseniors@yahoo.com

Greenmount Senior Center

8:30am-4:30pm
Angela Lee, Executive Director
425 E. Federal Street
Baltimore, MD 21202
Phone: 410-396-3552
Fax: 410-528-8811
Email: kally1026@gmail.com

Harford Senior Center

10:00am-2:00pm
Curleen Davis, Project Director
4920 Harford Road
Baltimore, MD 21214
Phone: 410-426-4009
Fax: 410-426-4081
Email: cdavis@voaches.org

Hatton Senior Center

8:00am-4:00pm
Ottolie McJilton, Site Director
2825 Fait Avenue
Baltimore, MD 21224
Phone: 410-396-9025
Fax: 410-545-7891
Email: ottolie.mcjilton@baltimorecity.gov

Edward A. Myerberg Senior Center

8:30am-4:00pm
Autumn Soddabinik, Director
3101 Fallstaff Road
Baltimore, MD 21209
Phone: 410-358-6856
Fax: 410-358-1816

Oliver Senior Center

8:00am-4:00pm
Karen Wheeler, Senior Center Manager
1700 N. Gay Street, Suite B
Baltimore, MD 21213
Phone: 410-396-3861
Fax: 410-545-6239
Email: karen.wheeler@baltimorecity.gov

Sandtown Winchester Senior Center

8:00am-4:30pm
Mary Parker-Collins, Senior Center Manager
1601 Baker Street
Baltimore, MD 21217
Phone: 410-396-7724
Fax: 410-462-2469
Email: mary.parker-collins@baltimorecity.gov

Senior Network of North Baltimore

8:30am-4:30pm
Karen Conkel, Director
5828 York Road
Baltimore, MD 21212
Phone: 410-323-7131
Fax: 410-323-3576
Email: kconkel@gedco.org

Waxter Center for Senior Citizens

8:00am-4:00pm
Linda Butler, Senior Center Manager
1000 Cathedral Street
Baltimore, MD 21201
Phone: 410-396-1324
Fax: 410-396-1330
Email: Linda.Butler@baltimorecity.gov



Zeta Center for Healthy and Active

9:00am-5:00pm
Leslie Yancy, Director
4501 Reisterstown Road
Baltimore, MD 21215
Phone: 410-396-3535
Fax: 410-466-1864